

## *Grateful for Brown Thayer Shedd*

**Editor, Advertiser:**

Saturday night a huge tree crashed into my house punching four holes in the roof and leaving jagged spears jutting down from holes in the ceiling. I called Tim Brown's emergency number and he came over immediately. What a sense of relief to see him and to know that Tim would take charge of all the details of my insurance claim.

We couldn't get a tree guy that night so early Sunday morning Tim came

himself, power-sawed the tree and removed the tree from the roof. He arranged for a contractor to board up the affected areas.

Tim's immediate, thorough, and personal response to this unexpected emergency is emblematic of Brown Thayer Shedd Insurance. This wonderful agency is totally reliable and people-oriented. The gratitude and reassurance I feel for Tim and BTS will always be with me.

**Jane Vanderzee**