

Tragedy and the support that follows

Editor, Advertiser

We all know New Canaan is a wonderful town. However, you do not really realize how wonderful it is until tragedy strikes when your community and your neighbors are on hand to support you.

A 100-foot tall multi-trunk maple came down on our house on the afternoon of March 13 during the "No Name" storm. We called the police department who immediately put us on to the fire department.

Lt. Tony Ryan and his crew were here within minutes. They examined the house and determined that it was unsafe for occupancy. They requested that we immediately evacuate and go to a hotel until the building department has examined the house and determined it was safe for occupancy. Lyn and I are grateful for their prompt response and advice.

Now the really special part begins.

Tim Brown of Brown Thayer Shedd and his colleagues supported us from the time that we called them Saturday afternoon. They were here Saturday night. They arranged for Bruce Pauley's Tree Service to start removing the tree; Crystal Restorations to send folks in to mop and to remove the damaged furniture; and for Ken Janz to come to cover the roof/damaged side of the house. All of these tasks were done on the Sunday following the storm.

As we were not at the house and I had surgery scheduled, I could not run the generator to keep water out of the basement. Tim came by twice a day to add gasoline to the generator so that there would be no further damage to the house or flooding in the basement.

A special thanks to Tim Brown, Randy Brown and Scott Cluett of Brown Thayer Shedd.

Lyn and Arthur Sultan